

Repair Return Form



Information:

1. Repairs under € 350 net. will be carried out without consultation.
2. For repairs over € 350,- net. you will receive a cost estimate before the repair.
3. If you would like a quote from the beginning, please let us know. The repair time will extend by 2-3 days.
4. Repairs will only be carried out after your approval and payment!
5. Please be sure to include the **ECU and pump** with the turbine!
6. Please **do not** send in batteries and fuel tanks!

CONTACT: Please fill in legibly in block letters or with PC!

Contact:	Tel./Mobile (with national code):
E-Mail: <small>Must be specified!</small>	
Address for invoice:	Delivery address if different:
Name/Company:	Name/Company:
Street:	Street:
Zip code:	Zip code:
City:	City:
Country:	Country:

INFORMATION ABOUT THE TURBINE **HS Code: 95030079** (Only required for customers outside the EU)

Turbine type: Serial No.:	Fuel used:	ECU: Serial No.:
Detailed error description/problem: (if there is not enough space here, please use a supplement!)		

PACKING INSTRUCTIONS FOR RETURNING A JETCAT TURBINE FOR REPAIR

- ✓ **Customs notice for customers from non-EU countries: Please always provide the serial number and turbine type on the customs declaration and/or pro forma invoice. Please declare your defective goods as "repair goods" with the corresponding value (current value -20% per year), never with the original/purchase price. Customs duties incurred due to incorrect value will be charged.**
- ✓ Pack the turbine/ ECU/ pump in the original packaging. If the original packaging is no longer available, please use sufficient packaging material to adequately cushion the turbine/ ECU/ pump and accessories.
- ✓ Pack the turbine and all accessories in a strong cardboard box. Mark the box with safety instructions. e.g.: "Be careful, fragile" and send it to:

Ingenieurbüro CAT, M. Zipperer GmbH
 Service Abteilung JetCat
 Untermatten 50
 D-79282 Ballrechten-Dottingen
 Germany